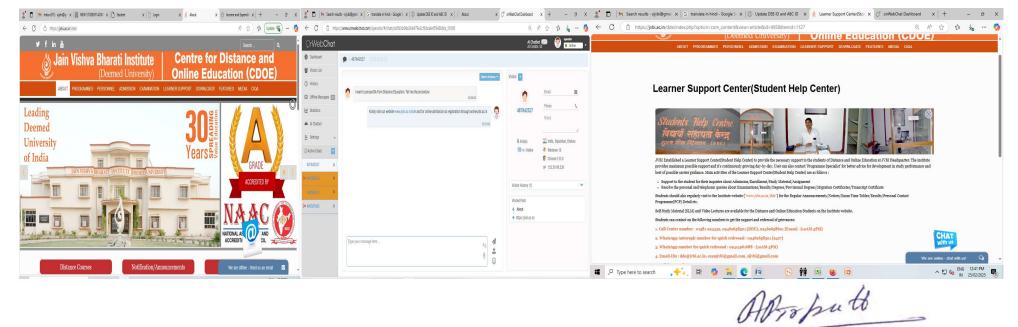
5.1.8 - Attending to learners' queries

Academic Session 2023-24

Type of Approach	Number of the queries received	Number of queries addressed	Link
Online Help Desk	252	252	Learner Support Center(Student Help Center) (jvbi.ac.in)
App based support	21052	21052	Whatsupautoreply 9462688501
Chat Box	282	282	https://jvbi.ac.in/dde/index.php?option=com_content&view=article&id=495&Itemid =1127
Interactive radio counselling	0	0	
Web-conferencing	0	0	
Student Support Centre	2375	2375	<u>Cell-9462658501</u>
Any other	22	22	By post/ hand



(Prof. A.P. Tripathi)
Director
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