

5.11.9

Jain Vishva Bharati Institute, Ladnun

Directorate of Distance Education

Details of Redressal of Learners grievances

Sr.No	Year	Number of grievances received at DDE	Number of grievances redressed at DDE
1	2014-15	20	20
2	2015-16	25	25
3	2016-17	20	20
4	2017-18	22	22
5	2018-19	19	19



(Prof. Anand Prakash Tripathi)

Director, DDE

Directorate of Distance Education

Jain Vishva Bharati Institute

Ladnun-341508 (Raj.)



Registrar  
Jain Vishva Bharati Institute  
Ladnun-341506  
Rajasthan (India)

5-19

**JAIN VISHVA BHARATI INSTITUTE, LADNUN**  
**DIRECTORATE OF DISTANCE EDUCATION**  
**Report of Grievance Redressal at DDE**

No Major grievance has been reported however some minor grievance has been reported and redressed at the level of directorate within 24 hours since last five session as follows-

SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
1	2014-15	17.07.14	PATEL KETANKUMAR	30518	M.A. Education	Study meterial not received	Return Packet again sent on correct	18.07.14
2	2014-15	21.07.14	FEEROZ KHAN	27934	B.Com.	Pl. correct my address	Done	22.07.14
3	2014-15	05.08.14	RAKESH DATTA	28045	M.A in SOL PM & Yoga	Study meterial not received	Sent	06.08.14
4	2014-15	13.08.14	PUNIT JAIPAL SHAH	30418	M.A. Jainology	change my address	Done	14.08.14
5	2014-15	14.09.14	PREETI SHARMA	31133	M.A. Hindi	syllabus no received	Sent	15.09.14
6	2014-15	17.09.14	CHAUDHARI ARVINDBHAI BHEMA BHAI	31158	M.A. Education	Study meterial not received	Sent	18.09.14
7	2014-15	29.09.14	RATHOD SHARDA MADARSING	31159	M.A. Education	Book No. 05 Misplaced	Sent	30.09.14
8	2014-15	07.10.14	DUNGAR MAL	31576	M.A. Hindi	change my address	Done	08.10.14
9	2014-15	16.10.14	SUKHDEV RAM ISHWAR LAL JOSHI	31673	M.A. Education	sent my marksheet	Done	17.10.14
10	2014-15	23.10.14	PRIYANKA SHEKHWAT	29299	B.A. (Bachelor of Arts)	correction in Date of Birth	Done	24.10.14
11	2014-15	03.11.14	MULDAS SWAMI	29073	B.A. (Bachelor of Arts)	correction in Student Na	Done	04.11.14

*B. Bhandari*

Registrar

Jain Vishva Bharati Institute

Ladnun-341306

Rajasthan (India)

*B. Bhandari*  
Director

Directorate of Distance Education  
Jain Vishva Bharati University  
LADNUN-341306 (Raj.)

**JAIN VISHVA BHARATI INSTITUTE, LADNUN**  
**DIRECTORATE OF DISTANCE EDUCATION**  
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No Major grievance has been reported however some minor grievance has been reported and redressed at the level of directorate within 24 hours since last five session as follows-

SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
12	2014-15	14.11.14	SAURABH SANCHETI	33046	M.A. in Jainology, Comparative	correction in Mother's Name	Done	15.11.14
13	2014-15	21.11.14	NISHANT SINGH	28771	M.A in SOL PM & Yoga	Training information	Told him	22.11.14
14	2014-15	02.12.14	CHETAN SHARMA	29323	M.A. Hindi	III Book Not Received	Sent	03.12.14
15	2014-15	11.12.14	SAVITA	29376	B.A. (Bachelor of Arts)	Changing Subject	Done	12.12.14
16	2014-15	18.12.14	SHIYA RAM SARAN	33576	M.A. ENGLISH	correction in Date of Birth	Done	19.12.14
17	2014-15	13.01.15	MOHIT SHARMA	29111	B.A. (Bachelor of Arts)	Subject Change	changed	14.01.15
18	2014-15	28.01.15	NILU SURANA	28780	M.A in SOL PM & Yoga	Need Training centre List	Sent	29.01.15
19	2014-15	10.02.15	HANUMAN SAHAY SAINI	29463	B.A. (Bachelor of Arts)	Subject Change	Done	11.02.15
20	2014-15	25.02.15	SIDDARTH CHOUHAN	29102	B.A. (Bachelor of Arts)	Exam information	Done	26.02.15
1	2015-16	10.07.15	PRATAP SINGH	33975	B.A. (Bachelor of Arts)	Study meterial not received	Return Packet again sent on correct	10.07.15
2	2015-16	22.07.15	BINDESHWARI SINGH	14764	M.A. IN NON-VIOLENCE & PEACE	Pl. correct my address	Done	23.07.15

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**Rajasthan (India)**

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**Ladnun-341306 (Raj.)**

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**DIRECTORATE OF DISTANCE EDUCATION**  
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No Major grievance has been reported however some minor grievance has been reported and redressed at the level of directorate within 24 hours since last five session as follows-

SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
3	2015-16	28.07.15	DILEEP RAVINDRA DAUNERIA	34514	M.Sc. in SOL PM & Yoga	Please Change the Medium	Done	29.07.15
4	2015-16	03.08.15	MANOHAR SINGH RATHORE	34918	M.A. ENGLISH	change my address	Done	04.08.15
5	2015-16	17.08.15	SURESH CHANDER MEENA	34735	M.A. Hindi	syllabus no received	Sent	18.08.15
6	2015-16	25.08.15	POONAM KANWAR	34008	B.A. (Bachelor of Arts)	Study meterial not received	Sent	26.08.15
7	2015-16	02.09.15	PANKAJ PAREEK	34562	B.Com.	Book No. 05 Misplaced	Sent	03.09.15
8	2015-16	14.09.15	ANAND SINGH	34599	M.A. Education	change my address	Done	15.09.15
9	2015-16	06.10.15	MAPHI DEWASI	34772	M.A. Hindi	sent my marksheet	Done	07.10.15
10	2015-16	30.10.15	BABLU SINGH	34039	B.A. (Bachelor of Arts)	correction in Date of Birth	Done	31.10.15
11	2015-16	02.11.15	KASTU DEVI	34182	B.A. (Bachelor of Arts)	correction in Student Name	Done	03.11.15
12	2015-16	12.11.15	SUNITA TIWARI	34889	M.A. ENGLISH	correction in Mother's Name	Done	13.11.15
13	2015-16	19.11.15	MUNI JAGRIT KUMAR	24511	M.A. in Jainology, Comparative	Pl. correct my address	Done	20.11.15

*[Signature]*

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**Rajasthan (India)**

**Registrar**

*[Signature]*

**Directorate of Distance Education**  
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**LADNUN-341306 (Raj.)**

**Director**

**JAIN VISHVA BHARATI INSTITUTE, LADNUN**  
**DIRECTORATE OF DISTANCE EDUCATION**  
**Report of Grievance Redressal at DDE**

No Major grievance has been reported however some minor grievance has been reported and redressed at the level of directorate within 24 hours since last five session as follows-

SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
14	2015-16	23.11.15	SADHVI AKANKSHA	35057	M.A. IN NON-VIOLENCE & PEACE	III Book Not Received	Sent	24.11.15
15	2015-16	01.12.15	PORWAL PALLAVI POPAT LAL	34587	M.A. in Jainology, Comparative	Changing Medium	Done	02.12.15
16	2015-16	14.12.15	HIMANSHU CHAUDHARY	34527	M.Sc. in SOL PM & Yoga	correction in Date of Birth	Done	15.12.15
17	2015-16	29.12.15	SUSHIL KUMAR	34017	B.A. (Bachelor of Arts)	Subject Change	changed	30.12.15
18	2015-16	06.01.16	SANJU POKHARNA	34649	M.A. Hindi	correction in Mother's Name	Done	07.01.16
19	2015-16	13.01.16	VINITA JAIN	34518	M.Sc. in SOL PM & Yoga	Need Training centre List	Sent	14.01.16
20	2015-16	22.01.16	RAM KARAN RAIGER	34733	M.A. Hindi	Exam information	Done	23.01.16
21	2015-16	02.02.16	OMA RAM	34045	B.A. (Bachelor of Arts)	Subject Change	changed	03.02.16
22	2015-16	17.02.16	PRIYANKA TAILOR	34835	M.A. ENGLISH	correction in Date of Birth	Done	18.02.16
23	2015-16	18.02.16	JITENDRA KUMAR	34027	B.A. (Bachelor of Arts)	Subject Change	changed	19.02.16
24	2015-16	22.02.16	PATEL KALPESH KUMAR GOVABHAI	35059	M.A. Education	2nd Book Not Received	Sent	23.02.16

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25	2015-16	25.02.16	KARTIKEY GOYAL	35067	B.Com.	Pl. correct my address	Done	26.02.16
1	2016-17	06.07.16	GANPAT SINGH	34879	M.A. ENGLISH	Exam information	Done	07.07.16
2	2016-17	27.07.16	BABU LAL BHADU	37013	B.A. (Bachelor of Arts)	Subject Change	changed	28.07.16
3	2016-17	10.08.16	AMAN KUMAR	41818	B.Com.	correction in Date of Birth	Done	11.08.16
4	2016-17	24.08.16	ANJUMAN KHAN	34723	M.A. Hindi	Study meterial not received	Return Packet again sent on correct	25.08.16
5	2016-17	13.09.16	VIJAY PAL SINGH	41586	M.A. ENGLISH	2nd Book Not Received	Sent	14.09.16
6	2016-17	18.09.16	KAMLESH	31833	B.A. (Bachelor of Arts)	Pl. correct my address	Done	19.09.16
7	2016-17	12.10.16	URMILA MUWAL	41348	M.A in SOL PM & Yoga	Please Change the Medium	Done	13.10.16
8	2016-17	19.10.16	SUNIL KUMAR SANGWAN	41305	M.Sc. in SOL PM & Yoga	Need Training centre List	Sent	20.10.16
9	2016-17	24.10.16	SARAN SANITA ANNARAM	33571	B.Com.	2nd Book Not Received	Sent	25.10.16
10	2016-17	08.11.16	PAWAN	37356	M.A in SOL PM & Yoga	Please Change the Medium	Done	09.11.16

*P. Kanchh*

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SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
11	2016-17	17.11.16	ABDUL WAHID	40568	B.A. (Bachelor of Arts)	syllabus no received	Sent	18.11.16
12	2016-17	22.11.16	KUM. SARITA JAIN	40399	M.A. in Jainology, Comparative	Study meterial not received	Sent	23.11.16
13	2016-17	05.12.16	DHARMA RAM KACHHAWA	41559	M.A. Education	Pl. correct my address	Done	06.12.16
14	2016-17	08.12.16	CHANDRA PRAKASH	32220	B.A. (Bachelor of Arts)	sent my marksheet	Done	09.12.16
15	2016-17	15.12.16	MAHENDRA SINGH RATHO	39844	M.A. Hindi	Study meterial not received	Return Packet again sent on correct	16.12.16
16	2016-17	04.01.17	MS. POOJA PAREEK	34567	B.Com.	Pl. correct my address	Done	05.01.17
17	2016-17	12.01.17	ANANDI KUMARI	40478	B.A. (Bachelor of Arts)	Book No. 05 Misplaced	Sent	13.01.17
18	2016-17	20.01.17	ANKITA JANGIR	34845	M.A. ENGLISH	change my address	Done	21.01.17
19	2016-17	22.02.17	MANMOHAN DAGA	41810	B.Com.	syllabus no received	Sent	23.02.17
20	2016-17	23.02.17	AJAY KAUSHIK	35423	B.A. (Bachelor of Arts)	Study meterial not received	Sent	24.02.17
1	2017-18	07.07.17	POOJA DEEPAK SHUKLA	37372	M.A in SOL PM & Yoga	Need Training centre	Sent	08.07.17

*L. Kamehta*

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2	2017-18	13.07.17	SANTOSH KUMAR	38345	M.A in SOL PM & Yoga	Training information	Told him	14.07.17
3	2017-18	19.07.17	ABDUL RAHMAN	47451	B.A. (Bachelor of Arts)	Pl. correct my address	Done	20.07.17
4	2017-18	01.08.17	SUMIT	23721	B.Com.	Book No. 05 Misplaced	Sent	02.08.17
5	2017-18	08.08.17	REKHA JAIN	14777	M.A. in Jainology, Comparative	change my address	Done	09.08.17
6	2017-18	24.08.17	MOBINA	36102	M.A. Hindi	syllabus no received	Sent	25.08.17
7	2017-18	05.09.17	DEEPIKA SHARMA	36522	M.A in SOL PM & Yoga	Please Change the Medium	Done	06.09.17
8	2017-18	13.09.17	MS. VANDNA KHICHI	39960	M.A. Hindi	1st Book Not Received	Sent	14.09.17
9	2017-18	22.09.17	NARENDRA	32332	B.A. (Bachelor of Arts)	correction in Date of Birth	Done	23.09.17
10	2017-18	04.10.17	KAVITA	47189	B.A. (Bachelor of Arts)	correction in Mother's Name	Done	05.10.17
11	2017-18	06.10.17	MS. VINITA GAHLOT	36897	B.A. (Bachelor of Arts)	Pl. correct my address	Done	07.10.17
12	2017-18	13.10.17	SAWASI RAM	34797	M.A. Hindi	correction in Student Name	Done	14.10.17

*B. Mehta*  
**Jain Vishva Bharati Institute**  
**Ladnun-341306**  
**Rajasthan (India)**

*P. Singh*  
**Director**  
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SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
13	2017-18	01.11.17	VRINDA UPADHYAY	41487	M.Sc. in SOL PM & Yoga	4th Book Not Received	Sent	02.11.17
14	2017-18	07.11.17	SOLANKI RINA BEN RAMES	36979	B.A. (Bachelor of Arts)	Exam information	Done	08.11.17
15	2017-18	27.11.17	UTTAM SIKHWAL	43825	B.A. (Bachelor of Arts)	Subject Change	changed	28.11.17
16	2017-18	04.12.17	ASHOK KUMAR GODARA	27603	B.A. (Bachelor of Arts)	sent my migration	Done	05.12.17
17	2017-18	12.12.17	AMIT NAYAK	38646	B.A. (Bachelor of Arts)	Exam information	Done	13.12.17
18	2017-18	19.12.17	MS. BASHU KANWAR	46086	M.A. Hindi	correction in Father's Name	Done	20.12.17
19	2017-18	04.01.18	LICHHAMAN SINGH	42578	B.A. (Bachelor of Arts)	Subject Change	changed	05.01.18
20	2017-18	12.01.18	SHEETAL	42450	B.A. (Bachelor of Arts)	syllabus no received	Sent	13.01.18
21	2017-18	12.02.18	KU. MONIKA SHUKLA	41317	M.A in SOL PM & Yoga	sent my marksheet	Done	13.02.18
22	2017-18	21.02.18	VINITA DIDEL	43846	M.Sc. in SOL PM & Yoga	Please Change the Medium	Done	22.02.18
1	2018-19	09.07.18	MS. SAMPAT KUMARI	46764	M.A. Hindi	correction in Date of Birth	Done	09.07.18

*Km*  
**Jain Vishva Bharati Institute**  
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**Rajasthan (India)**

*Director*  
**Directorate of Distance Education**  
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SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
2	2018-19	17.07.18	SANDHAY KUMARI	39484	M.A in SOL PM & Yoga	Need Training centre List	Sent	17.07.18
3	2018-19	26.07.18	AJJU PRAJAPATHI	47913	M.A. ENGLISH	sent my marksheet	Done	26.07.18
4	2018-19	02.08.18	PRIYANKA JHABAK	42361	B.A. (Bachelor of Arts)	Subject Change	changed	03.08.18
5	2018-19	15.08.18	SHASHI PRAKASH SRIVASTAVA	4632	M.A in SOL PM & Yoga	Please Change the Medium	Done	16.08.18
6	2018-19	24.08.18	MS.RAJANI SHARMA	38421	M.A. Hindi	II Book Not Received	Sent	25.08.18
7	2018-19	05.09.18	S. BHOKRE SUBHANGI AVINASH	43823	B.A. (Bachelor of Arts)	Exam information	Done	06.09.18
8	2018-19	13.09.18	SURBHI SAWANSUKHA	51127	M.A in SOL PM & Yoga	Training information	Told him	14.09.18
9	2018-19	20.09.18	BALKISHAN ACHARYA	31562	M.A. Hindi	change my address	Done	21.09.18
10	2018-19	03.10.18	NARENDAR SINGH	45493	B.Com.	correction in Mother's Name	Done	04.10.18
11	2018-19	17.10.18	ASHOK KUMAR	47206	B.A. (Bachelor of Arts)	Subject Change	changed	18.10.18
12	2018-19	23.10.18	SHAH ASHKA KETAN KUMAR	46275	M.A. in Jainology, Comparative	Book No. 03 Misplaced	Sent	24.10.18

*B. Mehta*  
**Registrar**  
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**Rajasthan (India)**

*Arora*  
**Director**  
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SN	Year	Date	Name	Enrolment No	Class	Grievance	Action Taken	Action Taken Date
13	2018-19	07.11.18	RAHUL	38575	B.Com.	correction in Father's Name	Done	08.11.18
14	2018-19	14.11.18	MS. SHARDA	42152	B.A. (Bachelor of Arts)	Subject Change	changed	15.11.18
15	2018-19	20.11.18	PRERANA M JAIN	51487	M.A. in Jainology, Comparative	syllabus no received	Sent	21.11.18
16	2018-19	10.12.18	SUMAN	50215	B.A. (Bachelor of Arts)	sent my marksheet	Done	11.12.18
17	2018-19	20.12.18	BHABHOOT RAM CHOUDHARY	52185	M.A. Political Science	1st Book Not Received	Sent	21.12.18
18	2018-19	03.01.19	AMAN HUSSAIN	43617	B.Com.	syllabus no received	Sent	04.01.19
19	2018-19	01.02.19	MS. SAROJ	46952	M.A. ENGLISH	Exam information	Done	02.02.19



(Ramesh Kumar Mehta)  
Registrar

**Registrar**  
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(Prof. Anand Prakash Tripathi)  
Director

**Director**  
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## Five Year Report of Grievance Redressal Cell

### 2014-15

New formation of Grievance Redressal Cell was done. Regulation of Grievance Redressal Cell was delivered to all the departments and all the information and guidelines received from Higher Education concerned to Grievance Redressal Cell demonstrated to the students (Regular & Distance). Meetings of the Cell were conducted in time-to-time and agendas discussed and action taken accordingly.

No Grievances were received during the session from students.

### 2015-16

Reformed the Grievance Redressal Cell for the current academic session. Rules & regulation of Grievance Redressal Cell were circulated among the students in assembly hall. Group of students (Regular & Distance) were called for the personal interaction and guide them about how to make the complaint. Members of Students representative of the cell were guide to obtain latest guidelines on the internet in the Gazette of HEI website and inform the cell accordingly. Meeting called time to time and actions were taken place accordingly. No major complaints were registered in student complaint box or personally.

### 2016-17

Formed the Grievance Redressal Cell for the current academic session. Role and the function of the cell was described to the students (Regular & Distance). Students were suggested make the relevant complaint to the cell and even they may drop the complaint in the student complaint box fixed in various places. Meetings of the cell were called time to time by the coordinator. No complaint was found during the session.

### 2017-18

Grievance Redressal Cell formed was formed for the current academic session, regulation of the cell was circulated in all the departments and students.


  
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(Regular & Distance) were notified. Student's complaint boxes were opened periodically minor complaints resolved on spot. Students demand the bus for the academic tour the same was provided immediately by the administration. Meetings were called by the Cell Coordinator time to time and discussed the meeting agenda and prepared the minutes of the meeting and accordingly the actions had taken.

**2018-19**

Members for the Grievance Redressal Cell were selected and formed the cell information circulated among the students (Regular & Distance). Meetings of the cell were called in time-to-time. There is a complaint found in student box of AKKM about the non availability of water in water cooler the problem solved immediately at the department level. Thereafter no complaint was received in the entire session. Mobile number of the cell circulated among the students.

  
(Prof. B.L. Jain)  
Coordinator, Grievance Redressal Cell

  
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**Directorate of Distance Education  
Jain Vishva Bharati Institute  
Ladnun, Raj**

**Development of Online Grievance Redressal Portal &  
Mechanism of Grievance Redressal**

The Directorate of Distance Education is established in 1997 to provide quality education and the best student support to distance learners. DDE ensures to offer a smooth journey to the students of through student Support services. The student support services keep students abreast of new initiatives which is launched by the institute. Students get updates of their course progress at regular intervals and are motivated to complete the course. This continuous communication helps the student to become an integral part of the institute. It has created a multifaceted robust Grievance Redressal System to remove students' grievances related to both academic and non-academic matters. An online grievance redressal portal is also developed for the convince of learners. It has a two-level Grievance Redressal system:

Level 1 : Helpdesk

Level 2 : Student Grievance Redressal Committee

**1. Helpdesk**

For any type of grievance, students can approach the Helpdesk first. For registering the grievance, a student can call the Helpdesk No. 01581 224332, 9462658501 (Between 10 am—5:00 pm) on all days (except on National Holidays).

(OR)

Students can submit their grievances any time (24X7) by writing an email to Help.jvbi@gmail.com.

(OR)

Students can register their grievances on official site of institute [jvbi.ac.in/dde](http://jvbi.ac.in/dde) in online grievance Portal. Students can also send their grievances via post to the below Directorate of Distance Education address :-

Directorate of Distance Education  
Jain Vishva Bharati Institute,  
(Deemed-to-be University),  
PO- Ladnun, 341306 Dist.- Nagour, (Raj.)

Following procedure is adopted to redress the grievances of learners:-

1. Students can file their complaint email to [help.jvbi@gmail.com](mailto:help.jvbi@gmail.com) or contact on 9485626501 after that committee investigate the matter thoroughly and suggest the necessary improvement in the services provided by Distance learning, JVBI.

  
**Registrar**  
Jain Vishva Bharati Institute  
Ladnun-341306  
Rajasthan (India)

  
**Director**  
Directorate of Distance Education  
Jain Vishva Bharati University  
LADNUN-341306 (Raj.)

2. The committee held a meeting to resolve complaints/grievances as close as possible to the point of origin with minimum of formality.

3. The committee after thorough analysis, suggest the amicable solutions to resolve the grievances of the learners

4. It shall be the responsibility of the Director, Distance education to monitor the progress and to timely disposal of the grievances.


5. The coordinator of the help desk responds the learners in writing through offline or online mode about taken action thereon to redress the grievance.

6. If any serious matter exists, that is put up before central grievance redressal cell, JVBI, Ladnun to resolve the matter.

The following internal Grievance Redressal Committee is constituted to redress the grievance of the students enrolled in ODL mode:-

1. One - Director, Distance Education
2. One - Coordinator, Help Desk, Distance Education
3. One- Member, Faculty, Distance Education

  
**Registrar**  
**Jain Vishva Bharati Institute**  
**Ladnun-341306**  
**Rajasthan (India)**

  
**(Prof. A.P. Tirpathi)**  
**Director, D.D.E.**  
**Director**  
**Directorate of Distance Education**  
**Jain Vishva Bharati Institute**  
**Ladnun-341306 (Raj.)**

**DIRECTORATE OF DISTANCE EDUCATION**  
**JAIN VISHVA BHARATI INSTITUTE, LADNUN(RAJASTHAN)**  
Website-www.jvbi.ac.in/dde, Email-dde@jvbi.ac.in

Grievance No. \_\_\_\_\_ (for office only)

**Grievance Redressal Form**

Enrollment Number :

Class/Course :

Name of Student :

Father's Name :

Address :

Mobile Number :

**TYPE OF GRIEVANCE (Tick below)**

1. Non receipt of Enrolment No./ Card
2. Self Learning Material (SLM) Issue.
3. Sessional Marks Issue.
4. Language Paper Issue.
5. Registration Problem
6. Non receipt of Original Certificate (Marksheet/Degree)
7. Any other related to course

Please specify your grievance briefly along with supported documents (if any)

Date:

Signature of the Applicant

Action Taken .....



**Registrar**  
**Jain Vishva Bharati Institute**  
**Ladnun-341306**  
**Rajasthan (India)**



**Director**  
**Directorate of Distance Education**  
**Jain Vishva Bharati University**  
**LADNUN-341306 (Raj.)**