

link for Online support

1. Help Desk
2. Social Media
3. App based support
4. Chat Box
5. E-mail Support
6. Web-conferencing
7. Student Services Centre/Inquiry Counter
8. Postal Communication.

[https://jvbi.ac.in/dde/index.php?option=com\\_content&view=article&id=495&Itemid=1127](https://jvbi.ac.in/dde/index.php?option=com_content&view=article&id=495&Itemid=1127)

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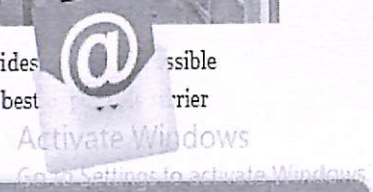


### Student Help Center



JVBI Established a Help Centre to provide the necessary support to the students of Regular and Distance Education at JVBI Headquarter. The institute provides support and it's continuously growing day-by-day. User can also contact 'Programme Specialist' for better advice for development in study performance and best guidance. Main activities of the Student Help Center are as follows :

- Support to the student for their inquiries about Admission/Enrollment/Study Material/Assignment
- Resolve the personal and telephonic queries about Examinations/Results/Degrees/Provisional Degrees/Migration Certificates/Transcrip



We are offline - Send us an email

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Students should also regularly visit to the Institute website ([www.jvbi.ac.in/dde](http://www.jvbi.ac.in/dde)) for the Regular Announcements/Notices/Exam Time Tables/Results/Contact Classes Detail etc.

Self Study Material (SLM) and Video Lectures are available for the Distance Education Students on the Institute website.

Students can contact on the following numbers to get the support and redressal of grievances:

1. Call Center number - 01581-224332, 09462658501 (DDE), 09462658601 (Exam) - (10AM-5PM)

2. WhatsApp Autoreply number for quick redressal : 09462658501 (24x7)

3. WhatsApp number for quick redressal : 09414961688 - (10AM-5PM)

4. Email-IDs : dde@jvbi.ac.in, examjvbi@gmail.com, sijvbi@gmail.com

5. Toll free number: -

6. Social media services :

facebook : <https://www.facebook.com/bharati.jain.142240>

in : <http://jvbivideos.blogspot.in/>

youtube : <https://www.youtube.com/user/jvbidde>

twitter : <https://twitter.com/@JvbiLadnunD>

Other Facilities

1. Web Conferencing

2. Online Help desk ([www.jvbi.ac.in/dde](http://www.jvbi.ac.in/dde), Online autoreply WhatsApp number: 9462658501)

3. App best Support (SMS Facilities)

4. Chat Box

5. Postal Communication

Directorate of Distance Education

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